

**National Credit Union Administration**  
**FY 2025 NO FEAR Act Data**  
1st Quarter: October 1, 2024 - December 31, 2024

<b>Complaint Activity</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025 Q1</b>
Number of Complaints Filed	5	1	4	1	7	2
Number of Complainants	5	1	4	1	6	2
Repeat Filers in Fiscal Year	0	0	0	0	1	0

<b>Complaints by Basis</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025 Q1</b>
Race	1	1	3	1	4	2
Color	0	0	1	0	0	0
Religion	0	0	0	0	0	1
Reprisal	3	0	1	0	6	2
Sex	3	1	2	0	2	1
National Origin	0	0	0	0	0	1
Equal Pay Act	0	0	0	0	1	0
Age	2	1	0	0	2	0
Disability	3	0	2	0	3	2
Genetic Information	1	0	0	0	0	0

Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.

<b>Complaints by Issue</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025 Q1</b>
Appointment/Hire	0	0	1	0	0	1
Assignment of Duties	2	0	1	0	8	0
Awards	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0
<b>Disciplinary Action</b>						
Demotion	0	0	0	0	0	0
Reprimand	0	0	0	0	3	0
Removal	0	0	0	0	0	0
Suspension	1	0	1	0	1	0
Other	1	0	0	0	1	1
Duty Hours	0	0	0	0	0	0
Evaluation Appraisal	2	0	3	0	2	0
Examination/Test	0	0	0	0	0	0
<b>Harassment</b>						
Non-Sexual	2	0	1	0	4	1
Sexual	1	0	0	0	0	0
Medical Examination	0	0	0	0	0	0
Pay (Including Overtime)	0	0	1	0	1	0
Promotion/Non-Selection	2	1	2	1	1	0
<b>Reassignment</b>						
Denied	0	0	1	0	0	0
Directed	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	2	1
Reinstatement	0	0	0	0	0	0
Retirement	0	0	0	0	0	0
Termination	0	0	0	0	1	0
Terms/Conditions of Employment	3	0	4	0	10	0
Time and Attendance	1	0	1	0	1	1
Training	0	0	1	0	1	0
Other (Verbal Remarks)	0	0	0	0	5	1

Note: Complaints can be filed alleging multiple issues. The sum of the issues may not equal total complaints filed.

<b>Processing Time</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025 Q1</b>
Complaints pending during fiscal year	*12	5	4	3	8	6*
Average number of days in investigation stage	*204	229	170	122	151	123
Average number of days in final action stage	69	0	0	0	46	0
Complaint pending during fiscal year where hearing was requested	9	5	3	2	3	0
Average number of days in investigation stage	228	229	186	158	212	0
Average number of days in final action stage	424	479	41	329	340	0
Complaint pending during fiscal year where hearing was not requested	1	1	1	0	0	0
Average number of days in investigation stage	180	202	176	0	0	0
Average number of days in final action stage	57	60	38	0	0	0

\*Includes a remand to investigate claims.

<b>Complaints Dismissed by Agency</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025 Q1</b>
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Total Complaints Dismissed by Agency	1	0	0	0	1	1
Average days pending prior to dismissal	69	0	0	0	57	90

### Complaints Withdrawn by Complainants

Total Complaints Withdrawn by Complainants	0	0	1	0	0	0
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Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints and findings.

[illegible]

Termination	0	0	0	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0

#### Findings After Hearing

Appointment/Hire	0	0	0	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0	0	0	0
Disciplinary Action	0	0	0	0	0	0	0	0	0	0	0	0
Demotion	0	0	0	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0	0	0	0	0
Harassment	0	0	0	0	0	0	0	0	0	0	0	0
Non-Sexual	0	0	0	0	0	0	0	0	0	0	0	0
Sexual	0	0	0	0	0	0	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0	0	0	0	0	0	0
Promotion/Non-Selection	0	0	0	0	0	0	0	0	0	0	0	0
Reassignment	0	0	0	0	0	0	0	0	0	0	0	0
Denied	0	0	0	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0

#### Findings Without Hearing

Appointment/Hire	0	0	0	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0	0	0	0
Disciplinary Action	0	0	0	0	0	0	0	0	0	0	0	0
Demotion	0	0	0	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0	0	0	0	0
Harassment	0	0	0	0	0	0	0	0	0	0	0	0
Non-Sexual	0	0	0	0	0	0	0	0	0	0	0	0
Sexual	0	0	0	0	0	0	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0	0	0	0	0	0	0
Promotion/Non-Selection	0	0	0	0	0	0	0	0	0	0	0	0
Reassignment	0	0	0	0	0	0	0	0	0	0	0	0
Denied	0	0	0	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0

Pending Complaints Filed in Previous Fiscal Years by Status	2020	2021	2022	2023	2024	2025 Q1
Total complaints from previous Fiscal Years	4	3	2	3*	2	5**
Total Complainants	4	3	2	3*	2	5**

\*Includes a reconsideration. \*\* Includes a remand.

#### Number of previous complaints pending at close of quarter

Investigation	0	0	0	0	0	6*
Hearing	4	3	0	1	2**	0
Final Action	0	0	0	0	0	0
Appeal with EEOC Office of Federal Operations	0	0	2	2*	0	1

\*Includes a remand to investigate claims.

Complaint Investigations	2020	2021	2022	2023	2024	2025 Q1
Pending Complaints Where Investigations Exceeds Required Time Frames	0	0	0	0	0	0